

Technical Options to Address Cyber Security, Interoperability and Other Issues with ZigBee SEP

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Webinar Presentation to the Smart Grid Investment Grant
(SGIG) Consumer Behavior Study (CBS) Utility Forum

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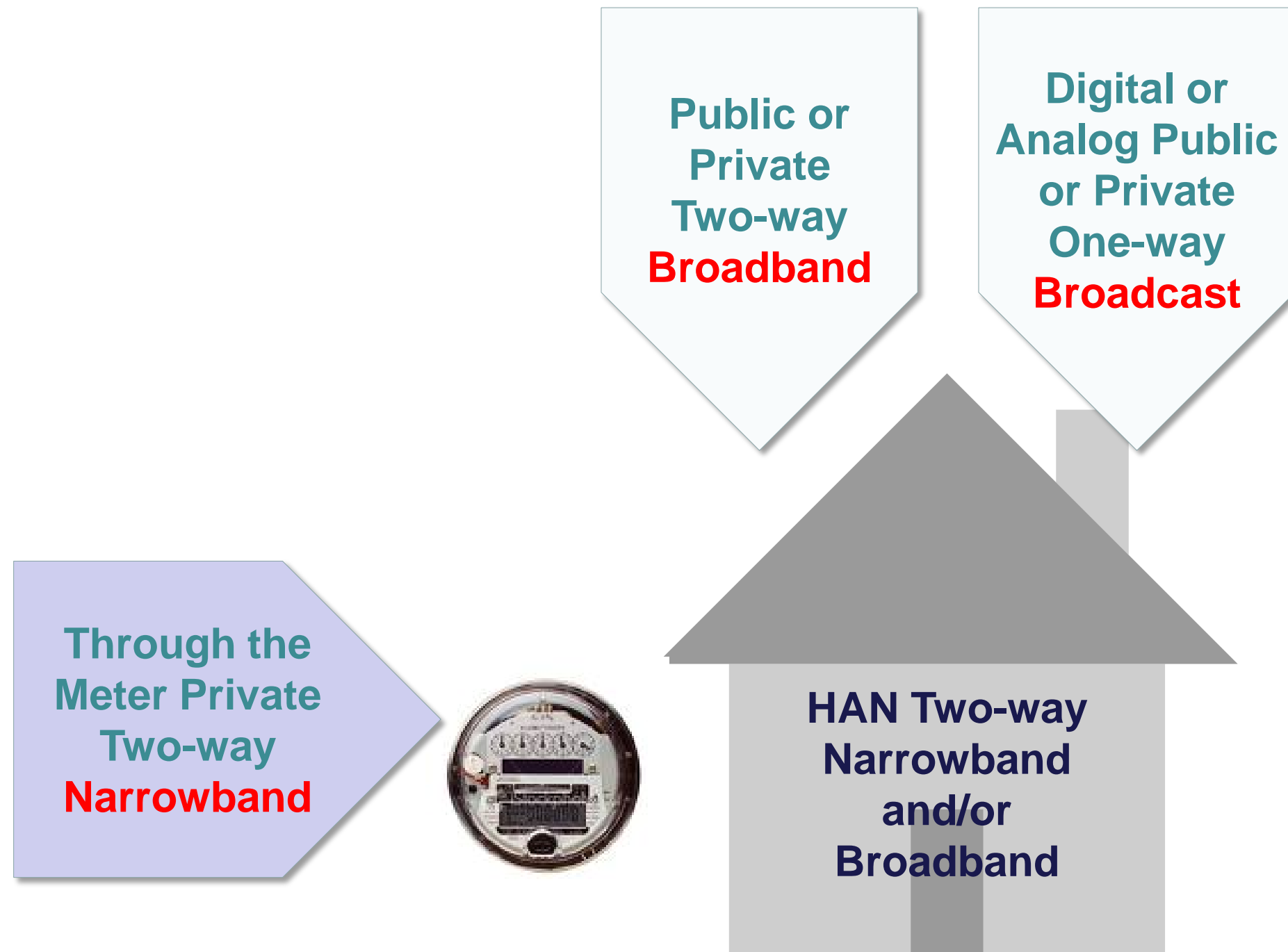
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Communication Options To / Within HAN



Narrowband (RF)

- ZigBee (IEEE 802.15.4)
- Wireless HART (IEEE 802.15.4)
- Z-wave (proprietary)

Broadband (RF, wired and Powerline Carrier (PLC))

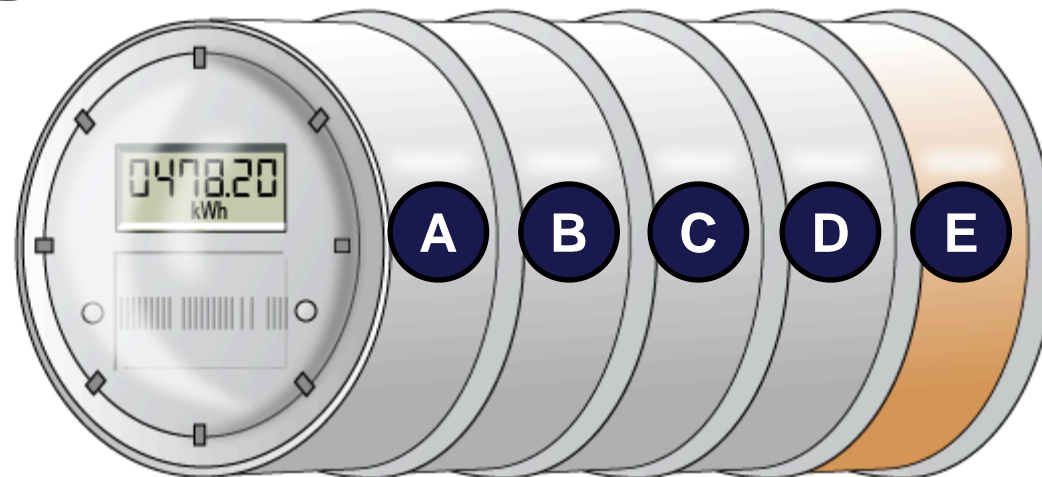
- WiFi (IEEE 802.11)
- Ethernet (IEEE 803)
- HomePlug (IEEE P1901)
- Cellular (GPRS)

Broadcast (RF)

- AM/FM analog radio (private frequency)
- Digital FM radio (RDS/ RBDS)
- Paging (private frequency)

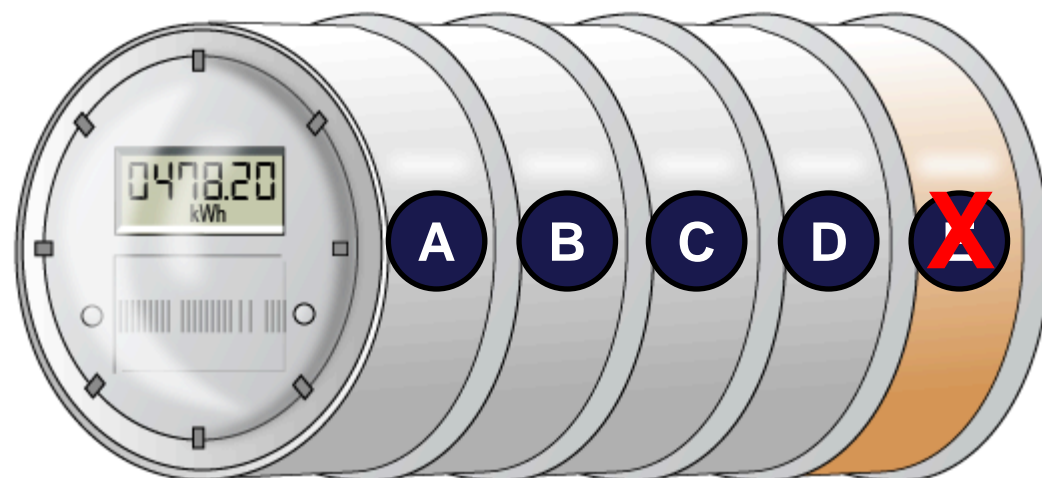
Which Meter are you Using?

1 Smart Meter with HAN Gateway



- A. Metrology
- B. Service Switch
- C. Utility (AMI) Network Transceiver
- D. Computing and Memory
- E. HAN Gateway Transceiver
(ZigBee Pro, SEP 1.0)

2 Smart Meter no HAN Gateway



- A. Metrology
- B. Service Switch
- C. Utility (AMI) Network Transceiver
- D. Computing and Memory
- ~~E. HAN Gateway Transceiver
(ZigBee Pro, SEP 1.0)~~

What is ZigBee ?



- ❑ Started in 1998 (ZigBee Alliance, 2003)
- ❑ Two-way wireless **narrowband** communication specification
 - Low-cost and low-power
 - Mesh network topology for personal area networks
- ❑ Still evolving
 - SEP 1.0 layered on ZigBee Pro*, not secure
 - SEP 1.1 layered on ZigBee Pro*, not secure
 - SEP 2.0 layered on ZigBee IP, not complete

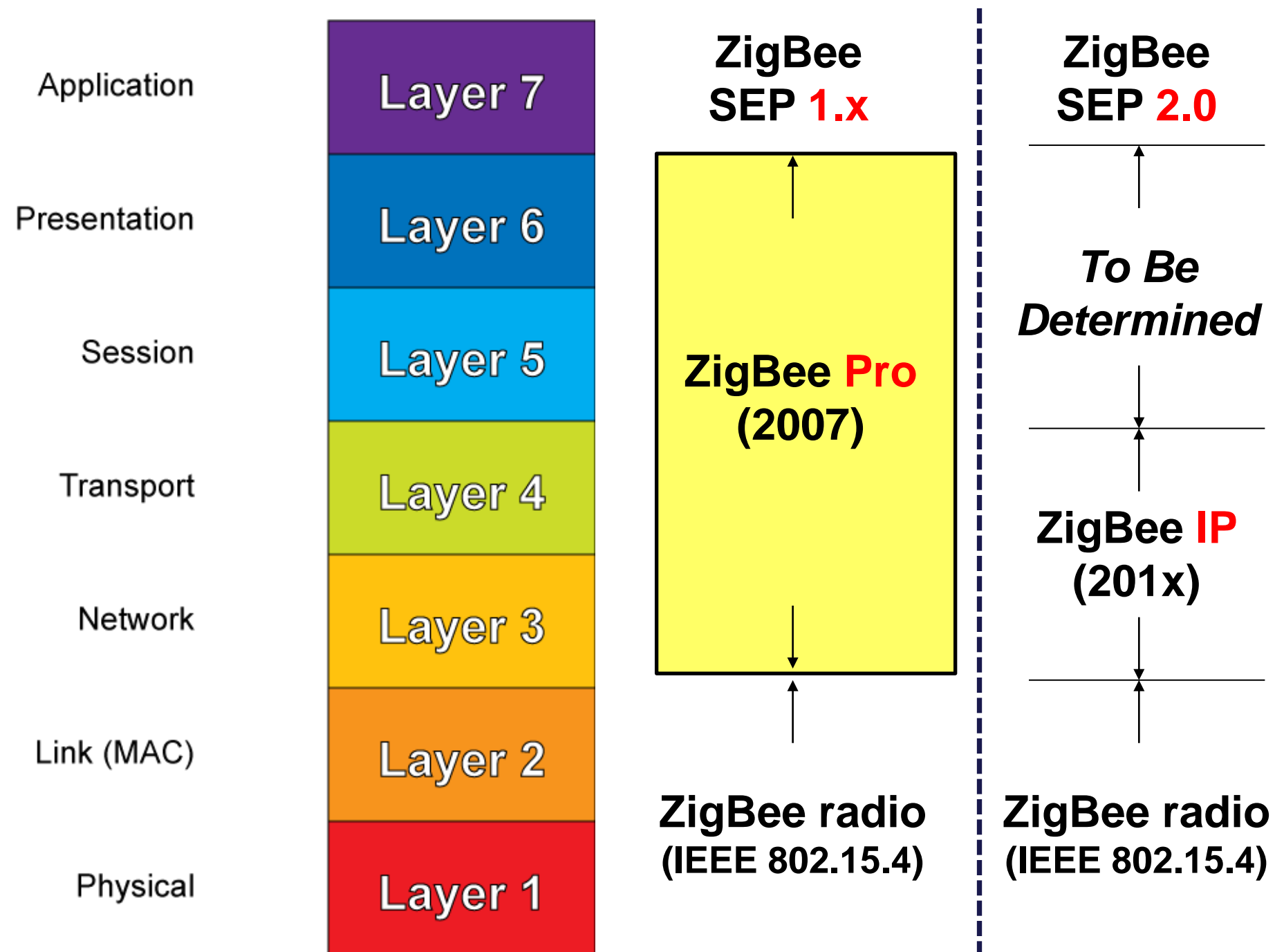
* ZigBee Pro: currently 4th & latest generation not backward compatible with prior versions and will not be compatible with ZigBee IP

- ❑ **Communication protocol:** standard rules for sending information over a physical channel
 - data structure
 - signal authentication
 - error detection

- ❑ **OSI* 7-layer model:** a framework for understanding the elements that make up a **communications protocol**

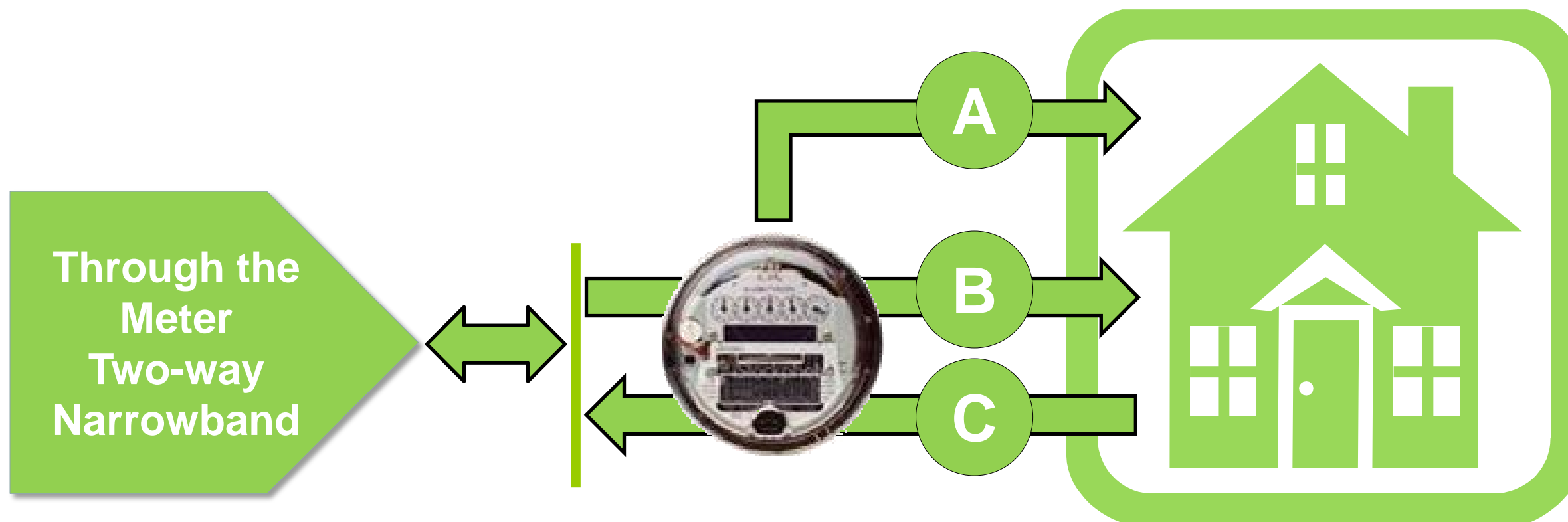
*Open Systems Interconnection Reference Model started in late 1970's.

ZigBee Pro vs. IP and SEP 1.x vs. 2.0



SEP Functionality

	Function	Source	Application
A	Provide real-time meter data (kW, kWh)	Meter	In-home display
B	Provide price, reliability, and event signals	Utility	In-home display; Demand response
C	Retrieve device IDs, settings, event overrides	Consumer devices	Demand response; Tech support



SEP Problems



	Problems	Consequence
1.	Security: Inadequate firewall protection could allow hacker access to the utility meter communication network and utility backend systems.	<ul style="list-style-type: none"> ▪ HAN transceiver <u>in-the-meter</u> not turned on.. ▪ SEP functionality not available. ▪ No IHD support - No access to Near Real-Time meter data or price/cost data. ▪ No DR/Pricing support - No signaling or device information retrieval capability.
2.1	Device Interoperability: SEP 1.x consumer devices are not upward compatible with SEP 2.0. SEP 2.0 devices not compatible with SEP 1.x.	<ul style="list-style-type: none"> ▪ SEP 1.x devices <u>in the home</u> may not work if meter HAN firmware upgraded to SEP 2.0. ▪ Customer behavior response to SEP 1.x may or may not be relevant to SEP 2.0.
2.2	Device Upgradeability: SEP 1.x upgrade to SEP 2.0 requires: <ul style="list-style-type: none"> ▪ Sufficient device memory to accommodate SEP 2.0 ▪ Broadband (IP) network within the home to manage upgrade process 	<ul style="list-style-type: none"> ▪ SEP 1.x devices <u>in-the-home</u> may become stranded ▪ Need for broadband capability <ul style="list-style-type: none"> ○ Requires gateway, e.g. in router ○ Limits device registration ○ Questions need for SEP
3.	SEP 2.0 Uncertainty: SEP 2.0 is 14 months late and its functionality, completion date, and compatibility with existing meters is uncertain.	<ul style="list-style-type: none"> ▪ Delaying pilot implementation may not be a feasible option. ▪ Committing to SEP 1.x technology may risk utility / consumer investment.



Provide Real-Time Meter Data



Gateway with Limited SEP 1.x Functionality

ANCI C12 table Access



Meter Collar

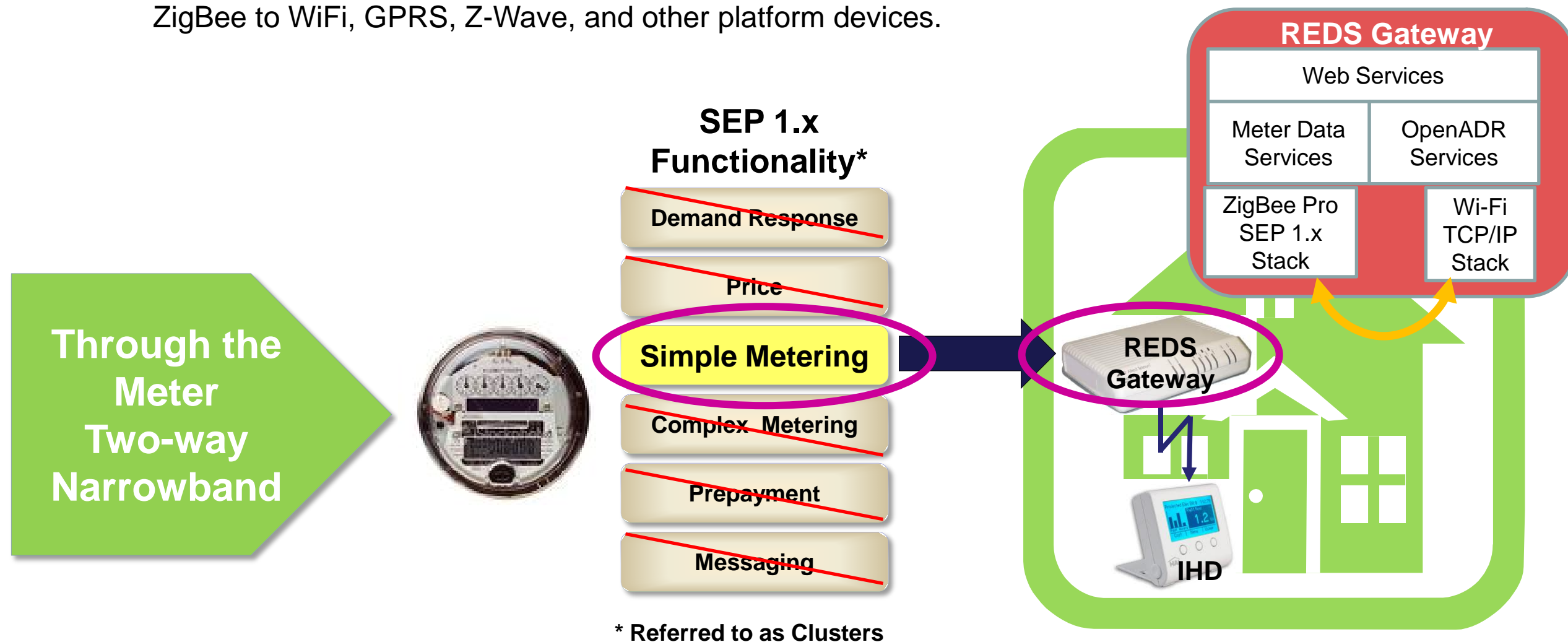
Proprietary products not synched with meter



Current Transformer (CTs)

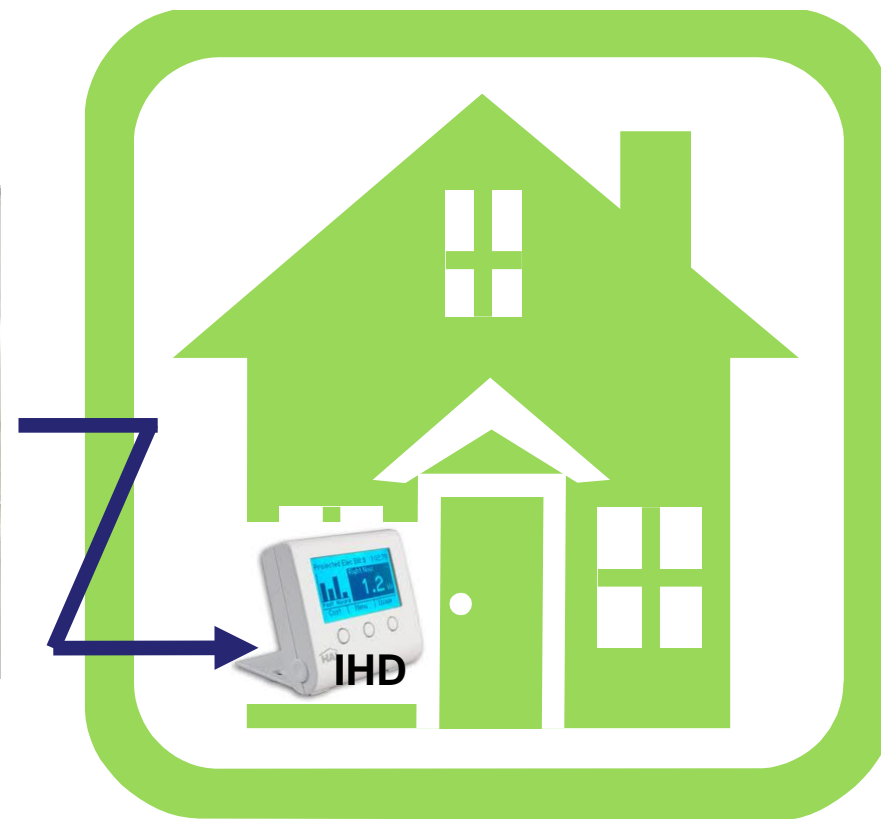
Installed in main electrical panel

- ❑ **Residential Energy Display Survey (REDS)** project - in development by the Lawrence Berkeley National Laboratory Demand Response Research Center (DRRC) since summer 2010.
- ❑ **Design:** Gateway includes a ZigBee radio (IEEE 802.15.4) with limited subset of the SEP 1.x functions restricted to “Simple Metering”, for one-way meter read. Gateway includes additional radios / capabilities to support communication to IHD and other devices.
- ❑ **Purpose:** mitigate security concerns with SEP 1.x and provide a way to open the HAN gateway and provide customer access to near real-time meter data (IHD support).
- ❑ **Gateway:** links the utility-controlled residential HAN and a residential local area network (LAN). Device’s includes two protocol stacks (ZigBee Pro and TCP/IP) which provides a bridge from ZigBee to WiFi, GPRS, Z-Wave, and other platform devices.



Meter Collar *

- ❑ **Design:** For advanced meters, read from the optical port.
- ❑ **Source:** Generally provided by vendors that supply both the collar and IHD.
- ❑ **Compatibility:** Collars may or may not be compatible with all meter brands.
- ❑ **Operation:** Collars broadcast wireless to display.
- ❑ **Limitations:** Operation limited by (1) distance from the collar to the IHD, (2) interference due to proximity to nearby meters also employing collars, (3) meter readings may not align with actual utility readings, and (4) battery life may substantially limit performance.

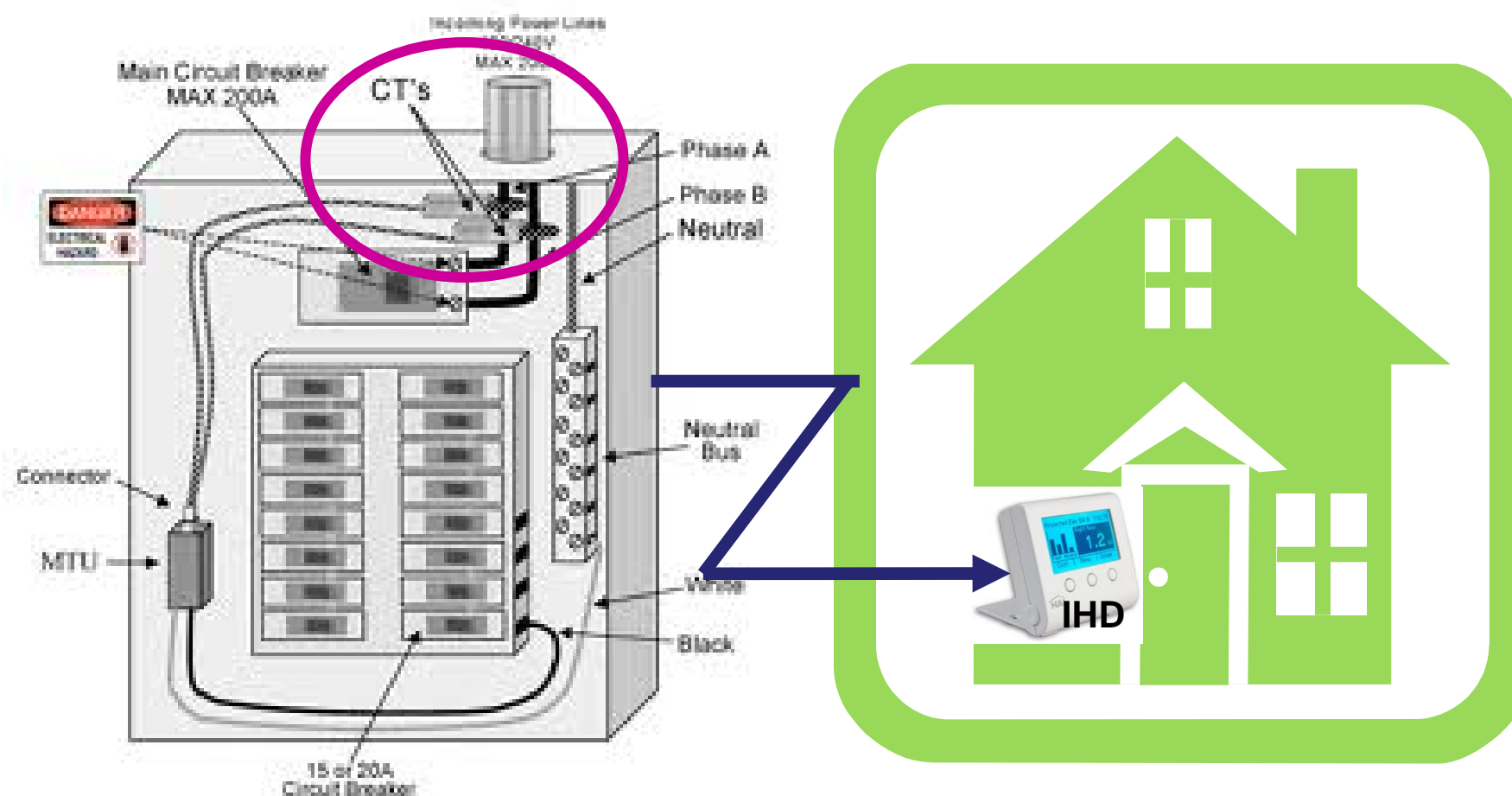


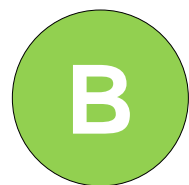
* Any decision to implement Meter Collars should carefully evaluate battery, wireless transmission, and accuracy performance to assure consistency with project requirements.

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Current Transformer (CT)

- ❑ **Design:** Current transformer (CT) installed inside the electrical panel – requires electrician.
- ❑ **Source:** Provided by vendors that supply both the CT and IHD.
- ❑ **Compatibility:** May or may not be compatible with all service panels.
- ❑ **Operation:** CT's connect to wireless capability to display.
- ❑ **Limitations:** Connection to IHD limited by wireless connection.





Provide Price, Reliability, and Event Signals



Broadcast (Radio)



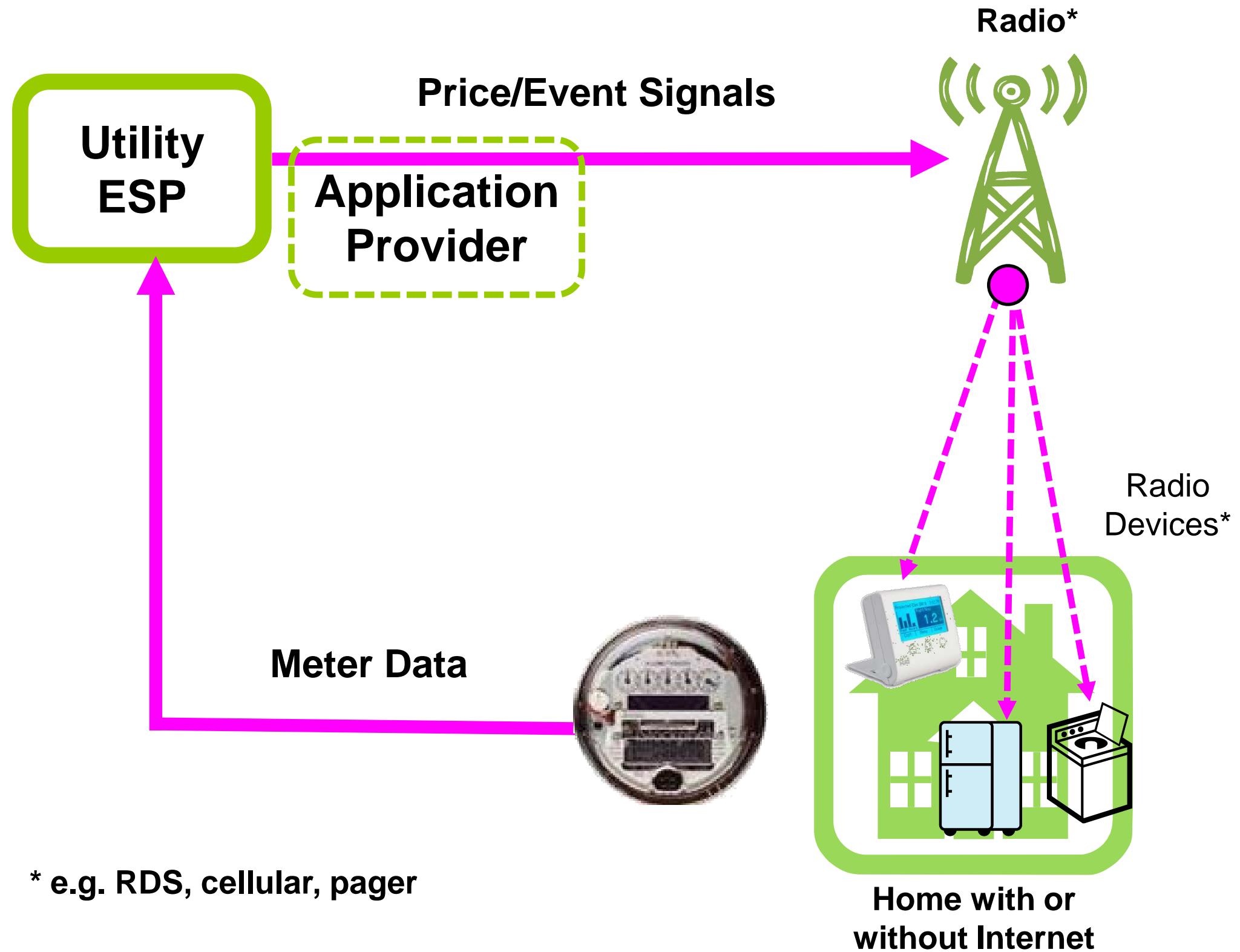
Broadband (Internet)



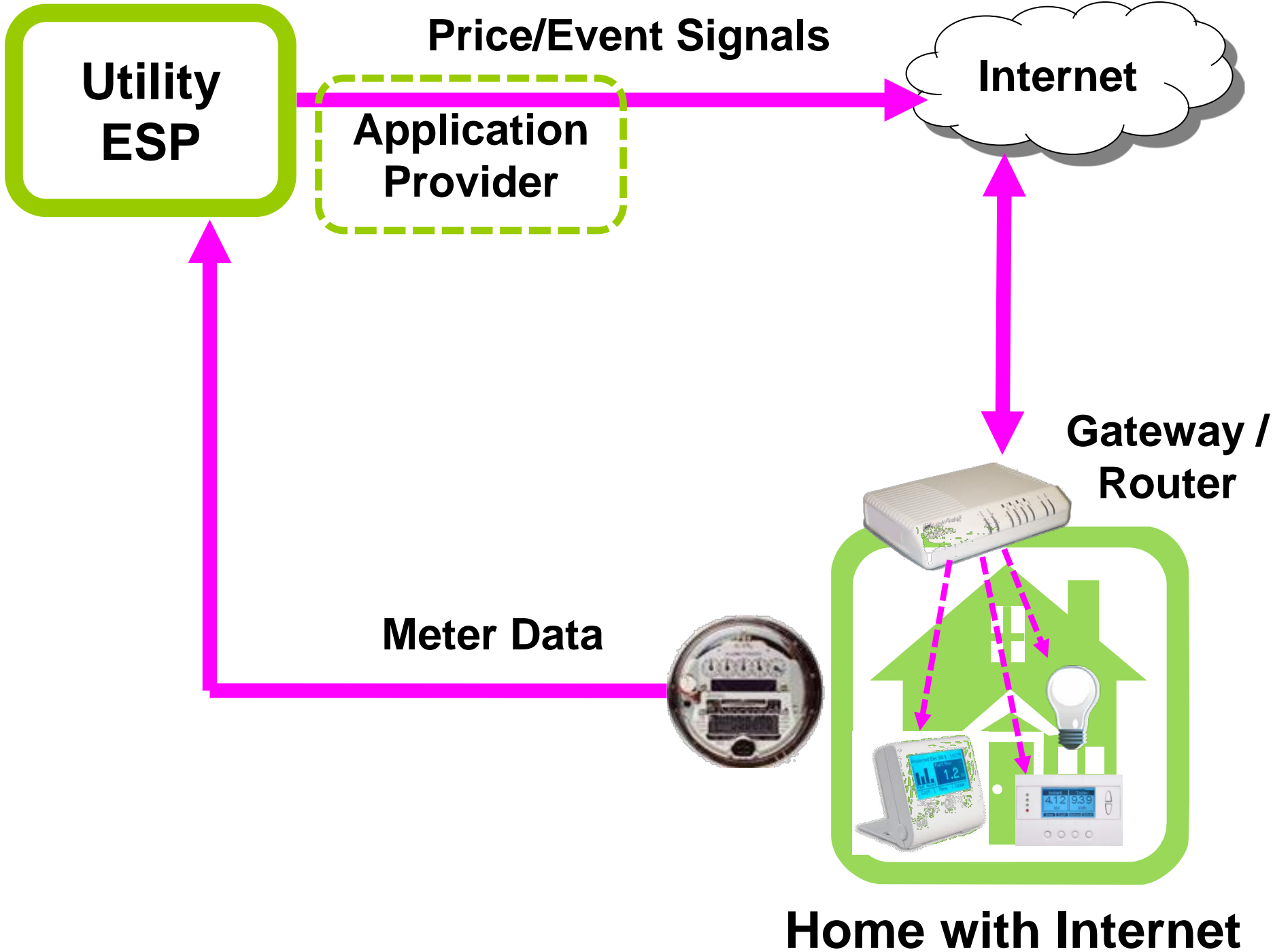
OpenADR: Broadband + Broadcast

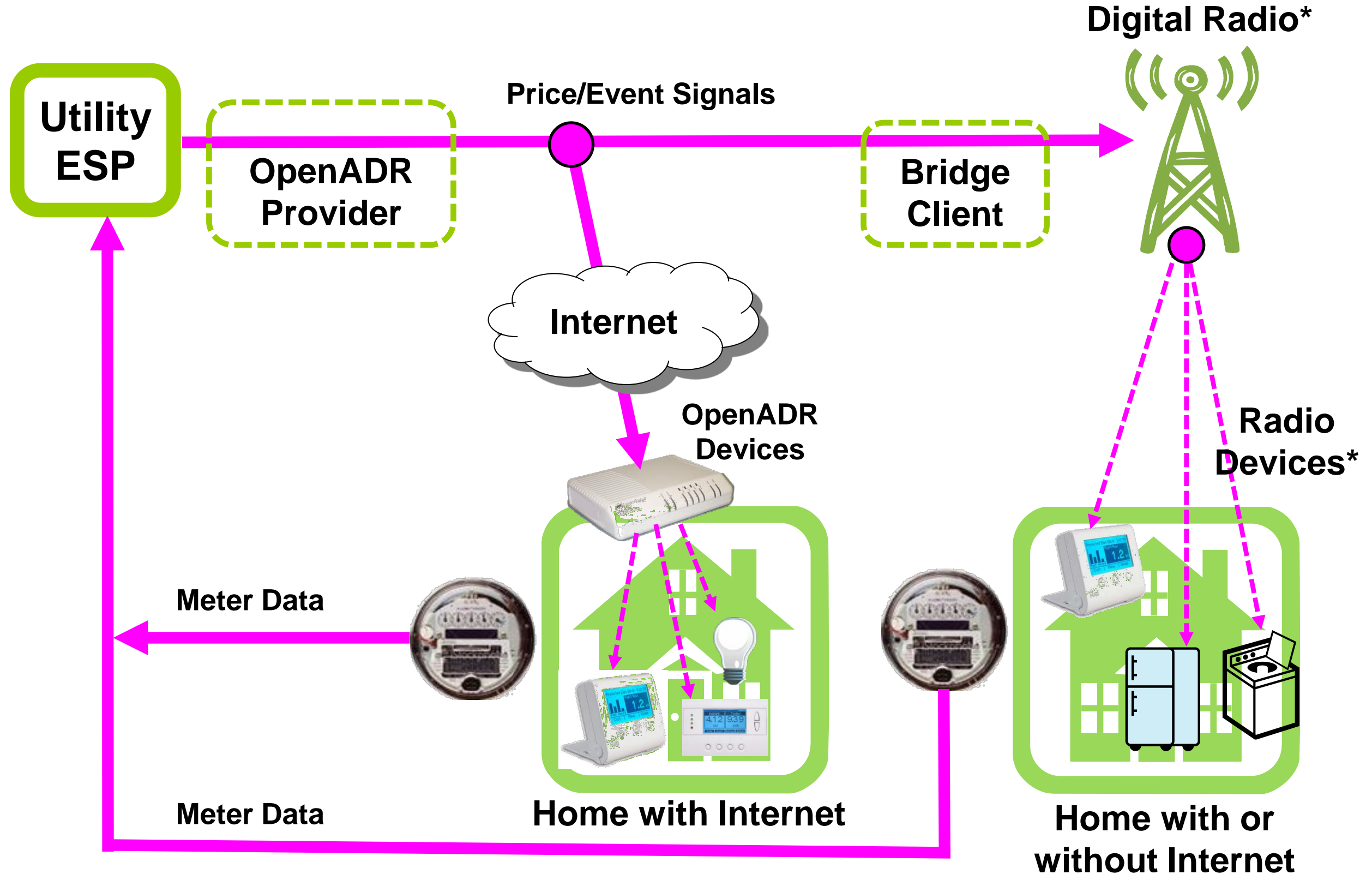


Packaged Internet-based Systems



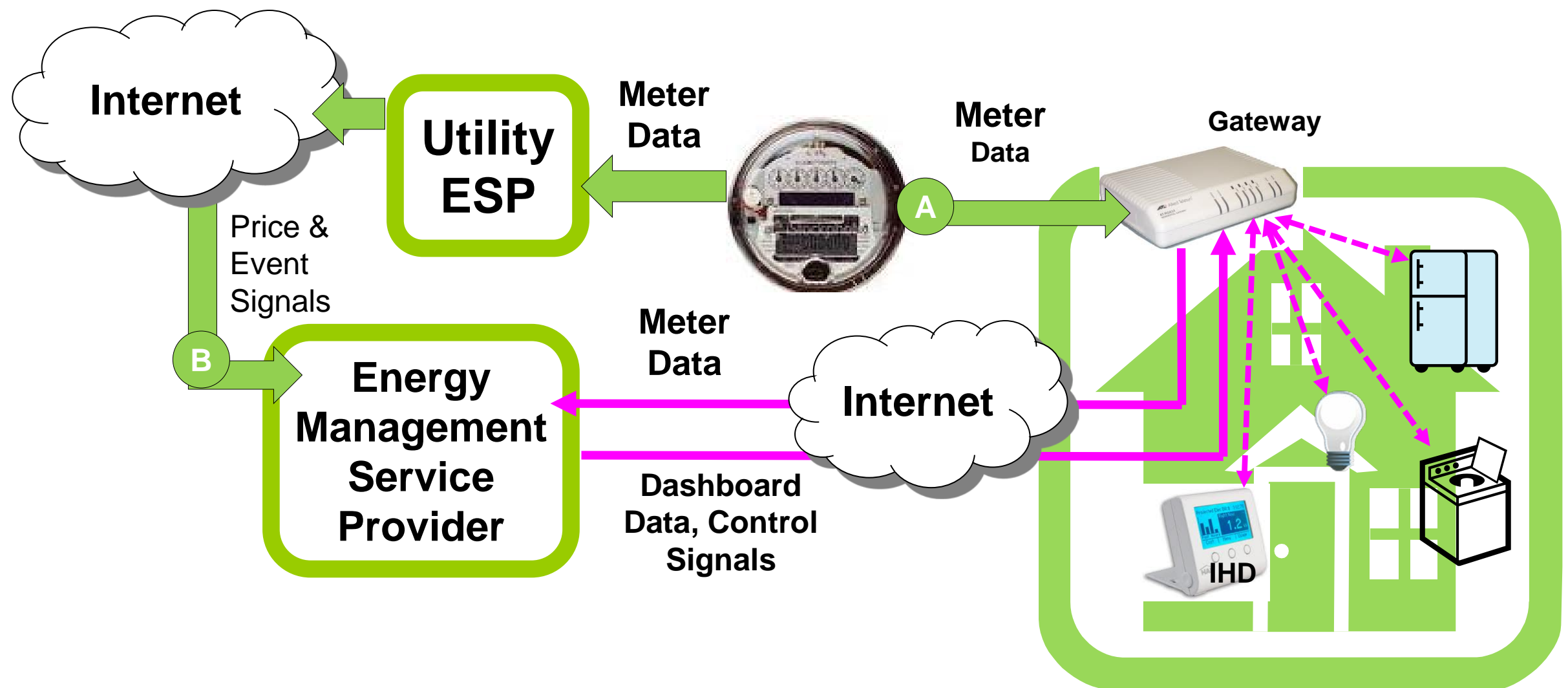
* e.g. RDS, cellular, pager



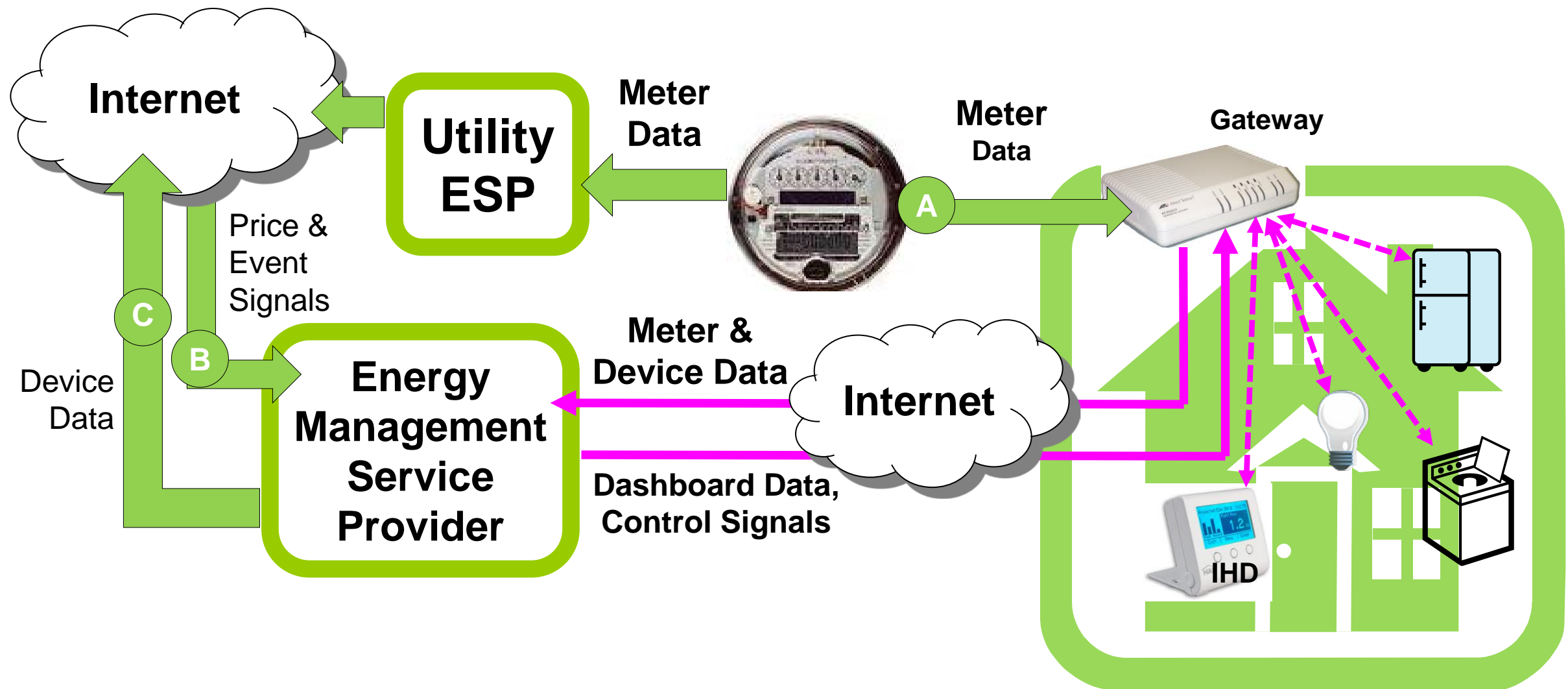


* e.g. RDS, cellular, pager

- ❑ **Meter Data:** Sent to a service provider via the Internet, processed, and sent back to the customer.
- ❑ **Price/Event Signals:** Posted by the utility, picked up by the Service provider, combined with meter data, and sent back to the customer.



C Retrieve Device IDs, Settings, Event Overrides





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Title	
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